## **Course Assignment – Tour Lobby & Meeting Spots**

An essential part of being an effective Las Vegas tour guide is knowing where to meet your clients and where to load and unload bus tour groups throughout the city. You must know the locations of tour lobbies and meeting places 1) if you're walking to them, and 2) if you're driving to them. Guides and support staff meet clients and drop/pickup at tour lobbies and meeting spots on each job. Driver guides *must* know the driving directions, but even step-on guides often need to give "on-the-fly" driving directions to drivers while on tour.

For this assignment, each class member will catalogue and create a reference for 2 local tour lobbies or meeting spots. Make your choices from the list, then follow the instructions below to document the tour lobby/meeting spot information via photos and notes which you should then post on the class Facebook page. When posting on the class Facebook page, please use the hashtags #LVTourLobbies and hashtag(property name), i.e. #Mirage, #Caesars, etc. As with all the class assignments, you will get *full points* for effort – so, if you do this assignment - you get the points.

Completion of this assignment will count as 5% of your overall class score.

The following page provides a guideline of what is required. Compile and post photos, property maps, and other materials that would be helpful to fellow guides. A partial list of locations is below.

Locations:		Caesars Augustus	
	Bally's	Mirage	Smith Center
Welcome to LV Sign	Aria Tour Lobby	Willage	Thomas and Mack
Mandalay Bay Main	Aria Main Valet	Treasure Island	UNLV Campus /Artemis
Four Seasons	Aria North Valet	Fashion Show Mall	Ham/Student Union
Mandalay Bay/Delano	Vdara	Wynn (and Tower Stes)	Hard Rock Hotel
Mandalay Bay	Waldorf Astoria	Encore (and Tower Stes)	Downtown coach stops
Convention / Events Ctr		Trump	Mob Museum
Luxor	Cosmopolitan	Circus Circus	Golden Nugget
Excalibur	Bellagio	Calcana	Name Maranas
Tropicana	Cromwell	Sahara	Neon Museum
·	Flamingo	Westgate (LVH/Hilton)	Orleans
New York New York	· ·	Las Vegas Convention	South Point
T-Mobile Arena	High Roller	Center (note halls)	M Resort
Park MGM/Nomad	Linq Hotel	The Strat	Premium Outlet South
MGM	Harrah's Las Vegas	Downtown coach stops	
MGM Convention Center	Venetian/Palazzo	Airport T1 Bus Parking / Zero Level; T1 Baggage	Premium Outlet North
MGM Signature Suites	Sands Expo Center	Claim Areas	Your Choice
Planet Hollywood Paris Las Vegas	Caesars Colosseum	Airport T3 Bus Parking / T3 Baggage Claim Area	

## **Assignment Reference Form**

You can check whether if the hotel already publishes this information on their website – most won't have walking directions or photos, but most will have a property map.

For each location, try to include either a photo of the property map or a link to the hotel site where a map is located, along with the photos you take yourself.

Also, while not required, feel free to rate the lobbies/meeting points and add your own editorial. Is it clean, welcoming, or does it stink (literally)? How easy is it to reach, and what kind of impression does it make for guests?

POST YOUR LOBBY INFORMATION ON THE CLASS FACEBOOK PAGE and TAG YOUR POST AND PHOTOS with #LVTourLobby and #name of property.

- Post a photo or photos of the lobby/meeting spot and maybe some of the walking route to get there
- 2) Describe walking to the guest pick-up location from within the property. Use a key property reference point as your starting point, i.e. "from the front desk," or "from the entrance to the Mystere showroom," etc. Your starting point is not crucial as long as that starting point makes sense and is easy to locate.
- 3) Post a photo or photos of the driving route to get there
- 4) Describe driving to the guest pick-up location from outside the property. Note the main street and exact location that you enter to drive to the tour lobby / meeting spot. Sometimes, there are multiple ways to access the street leading to the location, and it is recommended but at your discretion whether you note this (i.e., W. Reno Ave. can be accessed from either LV Blvd or Frank Sinatra).